

Listening is not passive, it is engaging.
Listening is allowing your mind and soul to empathize with the
person that is speaking.

Listening is not about agreement or disagreement,
it is not about what you think or believe in - that is a lecture.
Listening is about understanding where the message is coming from
and the circumstances that surround it.

In everything we do, perhaps listening is the hardest of them all?

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